MNO General Traders,

11 Minnesota Street,

City

Date ()Dear Madam,RE: REQUEST FOR A CHARGE BACKI purchased some groceries from you one week ago via the online delivery service. I was assured of their quality before they were dispatched to me. However, upon opening their packaging, I realized that that assurance was as farther away from the truth as can be.

Half of the groceries had developed rots. A good number of the other half had already started discoloring. I just could not risk cooking them as that would have ended up poisoning my food. I have therefore seen it wise to return them to you. I have attached samples of them in a bag here for you to see.

I humbly request you to refund me fully the amount of money I had paid you. That arrangement is by all means the fairest option as the liability is seriously not on my part. I did all that I could to forestall the likelihood of such an issue arising.