Questionnaire

SECTION 1: MANAGEMENT SYSTEMS AND TOOLS IN YOUR FACILITY

This section contains questions related to your facility's general management systems and tools, as well as those which relate to the environment. If your firm has many production facilities, please answer with reference to the facility at which you are located or with which you are most familiar. This is true of all subsequent sections, except the final section which is related to the firm as a whole.

1.1.	Does your facility have at least one person with explicit responsibility for	or environment	tal concerns?
	Yes		
	If no, please proceed to question 1.3.		
1.2.	Which of the following best describes the location of this individual vick only one box.)	vithin your fac	cility? (Please
	Senior management Production/operations Finance/accounting Specialised environmental department (or equivalent) External/media relations Marketing/Sales Purchasing Human resources Product development Other department (please specify)		1 2 3 4 5 6 7 8 9
1.3.	While purchasing and/or marketing goods and services , does your fatfollowing measures? (<i>Please tick one box for each row.</i>)	ncility regularly Yes	y consider the
	Assessing the environmental performance of our suppliers Requiring suppliers to undertake environmental measures Informing buyers of ways to reduce their environmental impacts		0

1.4.	Which practice management? (A			in your facility in row.)	in order to	implement of Yes	
	***	. 1 11				1	No 0
	Written enviror Environmental		the evaluati	on and/or compens	sation of emp	lovees \square	
	Environmental	training progra	ım in place fo	_	1		
	Carry out extern Carry out interr						
	Benchmark env	rironmental per					ā
	Environmental Public environmental						
	Environmental		ndicators / go	oals			
	Other practice ((please specify))				
1.5.	Has your facilit	y considered i	ntroducing	an environmental 1	management	system?	
		1 1 0					
		ssess the impor	tance of the	following motivati	ons. (Please	tick one box	for each row.)
	zz yez, preuze un	55 0 55 4.10 1.1p 0.1			Not	Moderately	Very
					Important 1	Important 2	Important 3
	It may help us to			lution atory compliance			
	It may improve						
	It may better ide	entify future en	vironmental	liabilities			
	It may improve Regulators' ince			ry authorities			
	It may allow for	r differentiation	n of our prod				
	It may improve It may create co						
	It may create co	st savings in te	erms of waste	e management	ā		
	It may improve Other facilities						
	Other reasons (p			ar systems			
1.6.	Has your facilit	y actually imp	lemented an	environmental m	anagement	system?	
	Yes	□ 1	Yea	r			
	In progress	\Box 2 \Box 0					
	No	0					
				Question 1.8. If yes management?	s: Has your f	facility acquir	red any of the
		Yes	N_0	Year			
	EMAS						
	ISO 14001						

1.7.	Were the expected benefits of adopting an envianticipated?	ronmental n	nanagemen	t system as	great as had	been
	Yes 1 1 0					
1.8.	Has your facility implemented any of the follow box for each row.)	ing other n	nanagemer	nt practices	s? (Please tick	k one
			Yes	No		
	0 12 (100 0000)		1	0		
	Quality management system (e.g. ISO 9000)					
	Health and safety management system					
	Full-cost or activity-based accounting					
	Management accounting system					
	Process or job control system					
	Inventory or materials requirement planning Other (please specify)		u			
1.9.	To what extent are the environmental activit management practices? (<i>Please tick one box for a</i>	-	facility in	tegrated v	vith the follo	wing
		Not at all	Partially	-	Not Applicable	
	Quality management system (e.g. ISO 9000)		\Box	3 □	<u>4</u>	
	Health and safety management system				ā	
	Full-cost or activity-based accounting			ā		
	Management accounting system	_	ā		_	
	Process or job control system	ā			_	
	Inventory or materials requirement planning	ā	ā	ā	_	
	Other (please specify)	ā	ā		_	
	(prease speed)	<u> </u>	_	_	_	

SECTION 2: ENVIRONMENTAL MEASURES, INNOVATION AND PERFORMANCE

In this section, you are asked to provide an overall picture of how your **facility** has sought to address the environmental impacts of its production activities through technical measures and innovations.

2.1.	How important do you consider each of the following	lowing por	tential nega t	tive envir	onmental impact
	from your facility's products and production process				
	Use of natural resources (energy, water, etc.) Solid waste generation Wastewater effluent Local or regional air pollution Global pollutants (e.g. greenhouse gases) Aesthetic effects (noise, smell, landscape) Soil contamination Risk of severe accidents Other impact (please specify)	.1		3	4
2.2.	Taking into consideration the negative environmental performance measures does yo for each row.)				
	Use of natural resources (energy, water, etc.) Solid waste generation Wastewater effluent Local or regional air pollution Global pollutants (e.g. greenhouse gases) Aesthetic effects (noise, smell, landscape) Soil contamination Risk of severe accidents Other environmental perf. measure (please specification)		Yes 1 0 0 1 1 1 1 1 1 1 1 1 1	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Not Applicable 2
2.3.	Has your facility undertaken concrete actions t the following? (<i>Please tick one box for each row</i> .		environme	ntal impa	cts associated wit
	Use of natural resources (energy, water, etc.) Solid waste generation Wastewater effluent Local or regional air pollution Global pollutants (e.g. greenhouse gases)		Yes 1 0	No 0 0 0	Not Applicable 2 □ □ □ □ □

Aesthetic effects (noise, smell, landscape)

	Soil contamination Risk of severe accidents Other impacts (please specify)					_ 	
2.4.	If your facility has undertaken significant technologies , which of the following most (<i>Please tick only one box.</i>)						
	Changes in production processes which reduction resource use	•				1	
	End-of-pipe technologies which reduce pollut resource recovery	ion emis	sions o	r allow f	or	0	
2.5.	If your facility has undertaken significant impacts associated with its activities, which of such measures? (<i>Please tick only one box.</i>)						
	Changes in production technologies Changes in product characteristics		1				
2.6.	Has your facility experienced a change in t products or production processes in the last <i>one box for each row.</i>)			_	_	_	
	De	nificant ecrease De				nt Not Applicable	
	Use of natural resources (energy, water, etc.) Solid waste generation Wastewater effluent Local or regional air pollution Global pollutants (e.g. greenhouse gases) Aesthetic effects (noise, smell, landscape) Soil contamination Risk of severe accidents Other impact (please specify)		23	4			

SECTION 3: THE INFLUENCE OF STAKEHOLDERS AND MOTIVATIONS ON ENVIRONMENTAL PRACTICES

In this section, you are asked to provide information on the relative importance of different

the

sta	keholder groups and motivations on decisions re	garding yo	our facility' s	environmen	tal practices.
3.1.	How important do you consider the influence environmental practices of your facility? (Please				anisations on
	Public authorities (government, state, municipal Corporate headquarters Household consumers Commercial buyers Suppliers of goods and services Shareholders and investment funds Banks and other lenders Management employees Non-management employees Labour unions Industry or trade associations Environmental groups or organisations Neighbourhood/community groups & organisati Other groups or organisations (please specify)	0000000000	Moderately Important 2	Very Important 3	Not Applicable 4 0 0 0 0 0 0 0 0 0 0 0 0
3.2.	How important do you consider the following environmental practices of your facility? (<i>Please</i>				espect to the
	Prevent or control environmental incidents Regulatory compliance Corporate profile/image Cost savings New technology development New product development Facilities similar to ours are adopting similar pra Other reasons (please specify)		Moderately ant Important 2		Not pplicable 4

SECTION 4: PUBLIC ENVIRONMENTAL POLICY

In this section you will be asked about the nature of public environmental policy, and how it affects your **facility**. Responses should reflect the role of all relevant public authorities (municipal, state, etc...).

		Not Important	Moderately Important	Very Important	Not	
	Applicable	-	2	2	4	
	Input bans Technology-based standards (e.g. abatement equipmer Performance-based standards (e.g. emission levels) Input taxes (including energy) Emission or effluent taxes or charges Tradable emission permits or credits Liability for environmental damages Demand information measures (e.g. eco-labels) Supply information measures (e.g. recognition progravoluntary / negotiated agreements Subsidies / tax preferences Technical assistance programmes Other policy instrument (please specify)			3 		
4.2.	Do the regulatory authorities have programmes an use an environmental management system?	d policies	in place to e	encourage y	our facility	y to
	Yes					
	If yes, please indicate programmes which regulator facility to use an environmental management system. Reducing the frequency of their regulatory inspection Expediting environmental permits Consolidating environmental permits Waiving environmental regulations Reducing stringency of regulatory thresholds Providing technical assistance Providing financial support Providing special recognition or award Providing preferences for public procurement Providing information about the value of such system	(Please tid		or each row N	7.) 70 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	our (

4.3.	How would you describe the environmental policy regime to which your facility (<i>Please tick only one box.</i>)	lity is s	subject?
	Not particularly stringent, obligations can be met with relative ease		1
	Moderate stringency, requires some managerial and technological responses		2
	Very stringent, has a great deal of influence on decision-making within the facility		3
4.4.	How many times has your facility been inspected by public environmental auth state/province and municipal governments) in the last three years?	orities ((central,

SECTION 5: FACILITY CHARACTERISTICS

This section is intended to help us obtain a general picture of your **facility**'s market, ownership structure, size and sale, as well as the nature of its commercial market.

5.1.	How would you, in general, classify the tick only one box.)	prima	ary custome	rs for your facility's	products? (Please
	Other manufacturing firms Wholesalers or retailers Households		1 2 3		
	Other facilities within your firm		4		
5.2.	What best characterises the scope of yo	ur facil	ity's market?	(Please tick only one	e box.)
	Local National Regional (neighbouring countries) Global		1 2 3 4		
5.3.	With how many other firms did your faimportant product within the past three ye				nost commercially
	Less than 5 5-10 Greater than 10		1 2 3		
5.4.	Please assess the following factors in yo important product within the past three ye		•	-	narket for its most
		Ir	Not nportant	Moderately Important	Very Important
	Product price Product quality Firm image Established relationships with buyers				3
5.5.	What is the approximate age of your fact	ility (in	years)?		
5.6.	How many people were employed full-	time by	y your facilit	y on average over th	e last three years?
5.7.	Please estimate your facility's average at the last three years?	annual	expenditure	es on research and o	development over

5.8.	environmental n	•		dget for	rese	earch	and	devel	opment	specific	ally re	lated to
	Yes No		1 2									
	If yes, what pero	_	-		-				velopm	ent has be	een allo	ocated to
5.9.	Please estimate years.	•	facility's	average	e anı	nual	value	of s	hipmer	ıts over	the la	st three
5.10.	How has the valu	e of sh	ipments fr	om your	facili	ty ch a	anged i	n the l	last thre	e years? (Please	tick only
	They have significations are significations. They have stayed they have increating they have significations.	sed about sed	the same			1 2 3 4 5						
	If you are able shipments over t										nnual v	value of
5.11.	How would you (Please tick only		-	lity's ov	erall	busir	ness pe	rform	ance o	ver the pa	ast thre	e years'
	Revenue has been Revenue has allo Revenue has been Revenue has been	n insuf wed us n suffic	ficient to c to break e cient to ma	over cost ven ke a sma	ts.				1 2 3 4 5			
5.12.	Please indicate the facility. (Please to				ch you	wou	ld place	e the n	nain pr	oduction	activity	of you
	Manufacture of for Manufacture of to Manufacture of to Manufacture of wanufacture of wanufacture of publishing, printity Manufacture of communication of commun	obacco extiles rearing sing of rood ar aper ar aper ar oke, re hemica	g apparel, of leather; mad product ad paper product fined petrodist and che	dressing a nanufactures of wood roducts ion of recolleum pro- mical pro-	and dy are of and and cordecoducts	lugga cork, d med and	ge, hand except :	furnitı		ar, etc.		16 17 18 19 20 21 22 23 24

Manufacture of other non-metallic mineral products	□ 26
Manufacture of basic metals	□ 27
Manufacture of fabricated metal products, except machinery and equipment	□ 28
Manufacture of other machinery and equipment	2 9
Manufacture of office, accounting and computing machinery	3 0
Manufacture of electrical machinery and apparatus	□ 31
Manufacture of radio, television and communication equipment	□ 32
Manufacture of medical, precision, and optical instruments, watches and clocks	3 3
Manufacture of motor vehicles, trailers and semi-trailers	□ 34
Manufacture of other transport equipment	3 5
Manufacture of furniture	3 6
Recycling	3 7
Other (please specify)	99

SECTION 6: FIRM CHARACTERISTICS

This section is intended to help us obtain a general picture of your **firm** of which your facility is a part. The first four questions should be completed by all respondents. The last four should be completed by firms with more than one facility.

6.1.	Is your firm listed	a stock exchange?	
	Yes No	1 0	
6.2.	Is your firm's head	fice located in a foreign country?	
	Yes No	1 0	
	If yes, in which co	ry?	
6.3.	Does your firm ha and safety departm	an environmental department (or equivalent such as)?	s environmental, health
	Yes No	1 0	
6.4.	How many differe	production facilities does your firm have?	_
Plea	se answer the follo	ng questions if your firm has more than one facility	<i>y</i> .
6.5.	Please estimate yo the last three years	irm's average annual expenditures on research a	and development over
6.6.	Does your firm har matters?	a budget for research and development specifically rel	ated to environmental
	Yes No	1 0	
		ge of your total budget for research and developments in the last three years?	t has been allocated to
6.7.	How many people	presently employed full-time by your firm?	
6.8.	Please estimate y	firm's average annual value of shipments over	the last three years