# Training Evaluation Survey



**Produced by the LIHNN Trainers' Group** 

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### **Introduction**

This document has been developed by the LIHNN Trainers' Group to help library staff in the region to effectively evaluate any training sessions that they may carry out. There is a great emphasis at present on service evaluation and hopefully, this document will provide some useful ideas and guidance.

The document has been divided into four sections, with each section providing examples of survey questions that library staff may want to ask. The four sections are:

- <u>1. General Information</u> This section focuses on the general questions that library staff may want to ask.
- <u>2. Pre-course information</u> This section focuses on questions that Trainers may want to ask before a session to gauge the needs of the participant.
- <u>3. Immediately after the session</u> This section focuses on questions that Trainers may want to ask immediately after the session has finished.
- <u>4. Several weeks later</u> This section focuses on questions that can be asked some time after the session has taken place.

The questions in this document are provided as a guide only and library staff are free to pick and choose the questions that will be suitable for their own circumstances. Any feedback or suggestions for questions not included would be greatly appreciated.

The LIHNN Trainers' Group

### **Part 1: General Information** Please provide the following information about yourself: 1. Job Title 2. Department 3. Professional Group Manager Allied Health Professional Clerical & Administration Midwife Doctor Nurse GP Student \_\_\_ Other (please specify) 4. I am: A member of the acute Trust A member of the PCT Other (please specify) 5. Which training course did you attend? Library Induction The Cochrane Library Literature Searching **NHS** Evidence Evidence-Based Medicine and Critical Appraisal PubMed

6. When did the training course take place?	
MM / DD / YYYY	
Date	
7. Where did the training course take place?	
9. Places may ide the name of the Trainer	
8. Please provide the name of the Trainer	

## Part 2: Pre-course information 1. How did you find out about this training session? Word of mouth Library staff Library literature Presentation Library Intranet/Internet site Other (please specify) 2. Have you ever attended a similar session before? Yes No 3. Do you have access to a computer at home or work? Yes No 4. Do you feel confident using: Yes No A mouse A keyboard Accessing the Internet Typing in web addresses Moving between web pages Saving and printing documents

5. Are you familiar with (or have you ever used):			
The library catalogue Search engines, e.g. Google, Yahoo Online databases, e.g. Medline, Cinahl The Cochrane Library NHS Evidence Electronic Journals Search strategies Boolean, e.g. AND, OR, NOT MESH (Medical subject headings)	Yes	No  IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	
6. At present, how confident do you feel locating h  Not at all confident  Not very confident  Average  Fairly confident  Very confident	health-related inform	mation online?	
7. What do you hope to learn from attending this s	session?		

### Part 3: Immediately after the session 1. What promoted you to attend a training session? New job Research Education/assignment Continuing professional development Writing guidelines/competencies/protocols To improve evidence-based practice/patient care 2. Please rate the following (1 = poor 5 = excellent): 1 2 3 4 5 Session content Amount of information provided Length of the session Training materials and handouts Training room facilities 3. Do you feel that information was provided at the correct level for your learning? No, it was too complicated Yes, it was just about right No, it was too easy 4. Did the course meet the objectives set out at the beginning of the session? Yes No 5. Did the course meet your own expectations? Yes No

6. How would you rate your knowledge and skills before the training session?	
Not at all confident  Not very confident	
Average	
Fairly confident	
Very confident	
7. How would you rate your knowledge and skills now?	
Not at all confident	
Not very confident	
Average  Fairly confident	
Very confident	
8. Overall, how satisfied were you with the training session?	
Very satisfied	
Satisfied	
Not satisfied	
9. What did you like most about the session?	
10. What did you like least about the session?	

11. Would you recommend the training session to colleagues?
Yes No
12. If you have ay further comments or suggestions on how we can improve our training, please write in the box below.

# Part 4: Several weeks later 1. Since attending the training session, have you used any of the skills learned in order to find healthrelated information? Yes No I have not had the time/opportunity 2. Have you shared what you have learnt with colleagues? Yes No 3. Please indicate if you feel the training has impacted on the following areas: Continuing Professional Development Patient Care Education Research **Evidence Based Practice** Service Improvement Please provide additional information